



Operations and Maintenance – Residential Packages

Solar Protect		\$99 / FREE*
Monitoring platform with alerts updates Phone support (for DIY repairs)		
Solar Protect Plus		\$599 / \$499*
Active monitoring with issues updates		\$149.00
Phone support		
Preventative maintenance inspection		\$225.00
One service call (up to 2 hours)		\$375.00
Annual panel cleaning		\$200.00
		<i>TOTAL VALUE \$1049.00</i>
Additional benefits: <ul style="list-style-type: none"> • 20% discount on labor • 20% discount on all parts not under warranty • No overtime rates • Initial site visit guaranteed within 72 hours 		
Solar Protect Pro		\$899 / \$799*
Production guarantee		\$400.00
Solar production analysis		\$100.00
Proactive monitoring with issues updates		\$199.00
Phone support		
Preventative maintenance inspection		\$225.00
Two service calls (up to 2 hours)		\$750.00
Bi-annual panel cleaning		\$400.00
		<i>TOTAL VALUE \$1,675.00</i>
Additional benefits: <ul style="list-style-type: none"> • 30% discount on labor • Cost price for all parts not under warranty • No overtime rates • Initial site visit guaranteed within 48 hours 		

*Price marked in RED are for current HES customers.